## Amendments to the Claims:

This listing of claims will replace all prior versions, and listings, of claims in the application:

## Listing of Claims:

1. (Previously Presented) A method of generating an estimate of an amount of time required to complete a content request for content to be transmitted over a network, comprising:

receiving a first estimate of an amount of time to retrieve or prepare requested content in a content source device, wherein the first estimate includes a minimum, maximum, and average amount of time to retrieve or prepare the requested content;

generating a second estimate of an amount of time to receive the requested content over a communication link from the content source device;

generating a third estimate of a total amount of time to complete the content request based on the first and second time estimates, wherein the third estimate includes a minimum, maximum, and average total amount of time to complete the content request;

generating a graphical representation of the third estimate, wherein the graphical representation includes an indicator for each of the minimum, maximum, and average total amount of time to complete the content request; and

outputting the graphical representation on a display device.

- (Original) The method of claim 1, wherein the first estimate is generated using a table lookup of 2. previously handled content requests.
- 3. (Previously Presented) The method of claim 2, wherein the table lookup includes finding one or more previously handled content request entries in a table that have parameters similar to parameters included in the content request.
- 4. (Canceled)
- 5. (Original) The method of claim 1, wherein the first estimate is generated based on information identifying the processes used to retrieve or prepare the requested content.

- 6. (Original) The method of claim 5, wherein the information includes at least one of an identifier of a program to be used to retrieve or prepare the requested content, a typical execution time for the program, a number of lines of code in the program, and a number of lines of code per second handled by a processor of the content source device.
- 7. (Original) The method of claim 1, wherein the second estimate is generated based on an amount of content to be transmitted and a transmission rate.
- 8-9. (Canceled)
- 10. (Original) The method of claim 1, wherein the graphical representation includes associated text, and wherein the associated text is changed from a first text to a second text when the requested content begins to be received from the content source device.
- 11. (Original) The method of claim 1, further comprising:
  updating the graphical representation based on the occurrence of an event.
- 12. (Original) The method of claim 11, wherein the event is an increment of a predetermined amount of time of a system clock.
- 13. (Original) The method of claim 11, wherein the event is receipt of a portion of the requested content.
- 14. (Original) The method of claim 1, wherein the graphical representation represents the third estimate as a combination of the first estimate and the second estimate, wherein a representation of the first estimate in the graphical representation is different from a representation of the second estimate in the graphical representation.
- 15. (Original) The method of claim 14, wherein the first estimate is represented in a different color than the second estimate.
- 16. (Original) The method of claim 1, wherein the graphical representation is a progress bar.

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- 17. (Original) The method of claim 1, wherein the method is implemented by a web browser application on a computing device.
- 18. (Original) The method of claim 1, wherein the method is implemented by a plugin application to a web browser application on a computing device.

19-24. (Canceled)

25. (Previously Presented) A computer program product in a computer readable medium for generating an estimate of an amount of time required to complete a content request for content to be transmitted over a network, comprising:

first instructions for receiving a first estimate of an amount of time to retrieve or prepare requested content in a content source device, wherein the first estimate includes a minimum, maximum, and average amount of time to retrieve or prepare the requested content;

second instructions for generating a second estimate of an amount of time to receive the requested content over a communication link from the content source device;

third instructions for generating a third estimate of a total amount of time to complete the content request based on the first and second time estimates, wherein the third estimate includes a minimum, maximum, and average total amount of time to complete the content request;

fourth instructions for generating a graphical representation of the third estimate, wherein the graphical representation includes an indicator for each of the minimum, maximum, and average total amount of time to complete the content request; and

fifth instructions for outputting the graphical representation on a display device.

(Original) The computer program product of claim 25, wherein the second instructions for 26. generating the second estimate includes instructions for generating the second estimate based on an amount of content to be transmitted and a transmission rate.

27-28. (Canceled)

29. (Original) The computer program product of claim 25, wherein the graphical representation includes associated text, and wherein the associated text is changed from a first text to a second text when the requested content begins to be received from the content source device.

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- 30. (Original) The computer program product of claim 25, further comprising: sixth instructions for updating the graphical representation based on the occurrence of an event.
- 31. (Original) The computer program product of claim 30, wherein the event is an increment of a predetermined amount of time of a system clock.
- 32. (Original) The computer program product of claim 30, wherein the event is receipt of a portion of the requested content.
- 33. (Original) The computer program product of claim 25, wherein the graphical representation represents the third estimate as a combination of the first estimate and the second estimate, wherein a representation of the first estimate in the graphical representation is different from a representation of the second estimate in the graphical representation.
- (Original) The computer program product of claim 33, wherein the first estimate is represented in 34. a different color than the second estimate.
- 35. (Original) The computer program product of claim 25, wherein the graphical representation is a progress bar.
- 36-41. (Canceled)
- 42. (Previously Presented) An apparatus for generating an estimate of an amount of time required to complete a content request for content to be transmitted over a network, comprising:

means for receiving a first estimate of an amount of time to retrieve or prepare requested content in a content source device, wherein the first estimate includes a minimum, maximum, and average amount of time to retrieve or prepare the requested content;

means for generating a second estimate of an amount of time to receive the requested content over a communication link from the content source device;

means for generating a third estimate of a total amount of time to complete the content request based on the first and second time estimates, wherein the third estimate includes a minimum, maximum, and average total amount of time to complete the content request;

means for generating a graphical representation of the third estimate, wherein the graphical representation includes an indicator for each of the minimum, maximum, and average total amount of time to complete the content request; and

means for outputting the graphical representation on a display device.

## 43. (Canceled)

44. (Previously Presented) The method of claim 3, wherein the table is dynamically updated with each content request by storing a new entry in the table for each content request, and wherein the new entry includes the content request, any parameters attached to the content request, load conditions, and actual clapsed time necessary to retrieve or prepare the requested content.

45-47. (Canceled)

- 48. (Previously Presented) The computer program product of claim 25, wherein the first estimate is generated using a table lookup of previously handled content requests.
- 49. (Previously Presented) The computer program product of claim 48, wherein the table lookup includes a first and second table, and wherein the first table includes one new entry for each content request, and wherein the second table includes one new entry for each unique content request that contains minimum, maximum, and average time calculations for each unique content request.
- 50. (Canceled)